

Omnichannel Technology

Comprehensive and Modular Technology to Keep Commerce Clicking



Radial Omnichannel Technology is a modular, cloud-based suite of technology and tools that can be deployed as a comprehensive suite or one module at a time to connect all of your supply to all of your demand. The suite includes intelligent Radial Order Management, Store Fulfillment, Dropship Manager, Payments, Fraud & Tax, Customer Service Tools, and Analytics. With the fastest time to market, Radial Omnichannel Technology is the only high-scale, cloud-based solution backed by experienced retail practitioners that simplify the complexity, lower your total cost of ownership and protect your existing technology investments so you can keep commerce clicking.

Features



Radial Order Management

Intelligent order brokering and enterprise-wide inventory visibility ensures your orders are routed to the best source location enabling you to optimize inventory and profitability while always satisfying your customers.



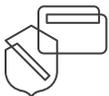
Store Fulfillment

We integrate your eCommerce and store channels and turn your stores into active fulfillment centers to generate incremental sales and deliver convenience and faster transit times to your customers with Ship-from Store, In-Store Pickup, and Ship-to Store.



Dropship Manager

We help you expand your product assortment without the risk of inventory overhead by automating order communication, shipping, and invoicing between you and your dropship supplier network.



Payments, Fraud & Tax

This turnkey, conversion-focused solution enables safe, flexible, frictionless and future-proof payment options, comprehensive tax services and unparalleled fraud management that guarantees your eCommerce fraud is always zero.



Customer Service Tools

We combine unparalleled commerce expertise and a rich set of integrated, cloud-based features and tools that optimize the efficiency and effectiveness of your service representatives and empower your managers to make informed decisions.



Analytics

Business-user friendly and comprehensive extendable analytics tools provide you with core insights via standard reports, self-service reporting capabilities, comprehensive data modeling, and real-time dashboards.

Benefits

- Integrates with any eCommerce platform
- Optimizes enterprise-wide inventory
- Reduces omnichannel complexity
- Delivers speed to market
- Preserves your investments in existing IT resources
- Shrinks your omnichannel enablement costs
- Turns stores into strategic fulfillment centers
- Increases order conversions
- Offers low risk product expansion